



## Benefits of Volunteering

### For the organisation:

- Increased our capacity and capability
- Enabled us to provide new services
- Provided assistance to our staff

### For the volunteer:

- Sense of well-being and happiness
- Job satisfaction
- Pride in my company / my job
- Understanding and empathy with other people

## REQUEST FOR EXPERT!

The Telethon Kids Institute ('the Institute') is based within the Perth Children's Hospital, and is one of the largest, and most successful medical research institutes in Australia, comprising a dedicated and diverse team of more than 700 staff and students. Their goal is to build on their success and create a research institute that makes a real difference in the community, which will benefit children and families everywhere.

The Institute recognised issues with their current procurement processes which were creating resourcing challenges and long lead times for lower risk projects in the organisation. With current Request for Quotation (RFQ) documentation and related guidance not considered comprehensive or user-friendly, the Institute called on the help of Volunteering WA to match them with a skilled volunteer to review and improve their Request for Quotation (RFQ) procurement process.

Two volunteers from BHP's Project Contracts and Procurement team put up their hands to assist, eager to put their skills to good use in doing something for the community. Both volunteers found no issues in fitting the project around their regular work duties and rated the experience very highly. They thoroughly enjoyed working with the Institute's team and commented on being more likely to undertake further volunteering in future.

The team at the Institute were delighted with the outcome of the project. They are happy to now have a purpose-built and functional template, and other resources, that will allow them to direct stakeholders to self-serve for smaller, lower-risk projects. When asked what it was like to work with the volunteers they responded,

**"The team were great to work with! There were engaged, enthusiastic and gave us some good recommendations. We had many great discussions and they helped us to identify key areas of focus which would bring us the greatest benefit".**

Thanks to both volunteers for delivering a valuable outcome for the Institute.