



Benefits of Volunteering

For the organisation:

- Helped us to better manage our contracts and suppliers
- Enabled us to provide new services
- Provided assistance to our staff

For the volunteer:

- Sense of well-being and happiness
- Problem solving skills
- Self confidence
- Teamwork and communication skills

CONTRACT MANAGEMENT FRAMEWORK for the Telethon Kids Institute

The Telethon Kids Institute ('the Institute') is based within the Perth Children's Hospital, and is one of the largest and most successful medical research institutes in Australia, comprising a dedicated and diverse team of more than 700 staff and students. Their goal is to build on their success and create a research institute that makes a real difference in the community, which will benefit children and families everywhere.

The Institute needed help to develop a contract management framework which would include supplier performance management, risk management, supplier relationship and value management. They were looking to reduce their contract risk at the same time as improving the value outcomes achieved from contracts. Volunteering WA was able to assist the Institute in its plans, matching the project with skilled volunteer, Gareth, from BHP.

The Institute said the project deliverables met their expectations. They were pleased to report they now have a formal contract management procedure in place, with templates and resources available to support stakeholders in managing their suppliers and contracts. They were thrilled with the partnership, commenting on Gareth's enthusiasm and knowledge and how the experience had helped improve the level of their staff skills.

Gareth reported a positive experience that has resulted in him being interested in undertaking more volunteering, and highly likely to recommend volunteering to a colleague. In his own words,

"Make time, you will never regret the decision".

Well done to all on a successful project outcome!